

Employment Services Presentation Professional Immigrant Network (PIN)



Meeting the Needs of a Diverse Society

About COSTI

Meeting the needs of a diverse society for over 55 years, COSTI Immigrant Services is a community-based multicultural agency providing employment, educational, settlement and social services to all immigrant communities, new Canadians and individuals in need of assistance.

Operating from 18 locations in Toronto, York Region and Peel. COSTI provides services in more than 60 languages. Last year, over 59,000 individuals received assistance



Resource & Information

Services Provided

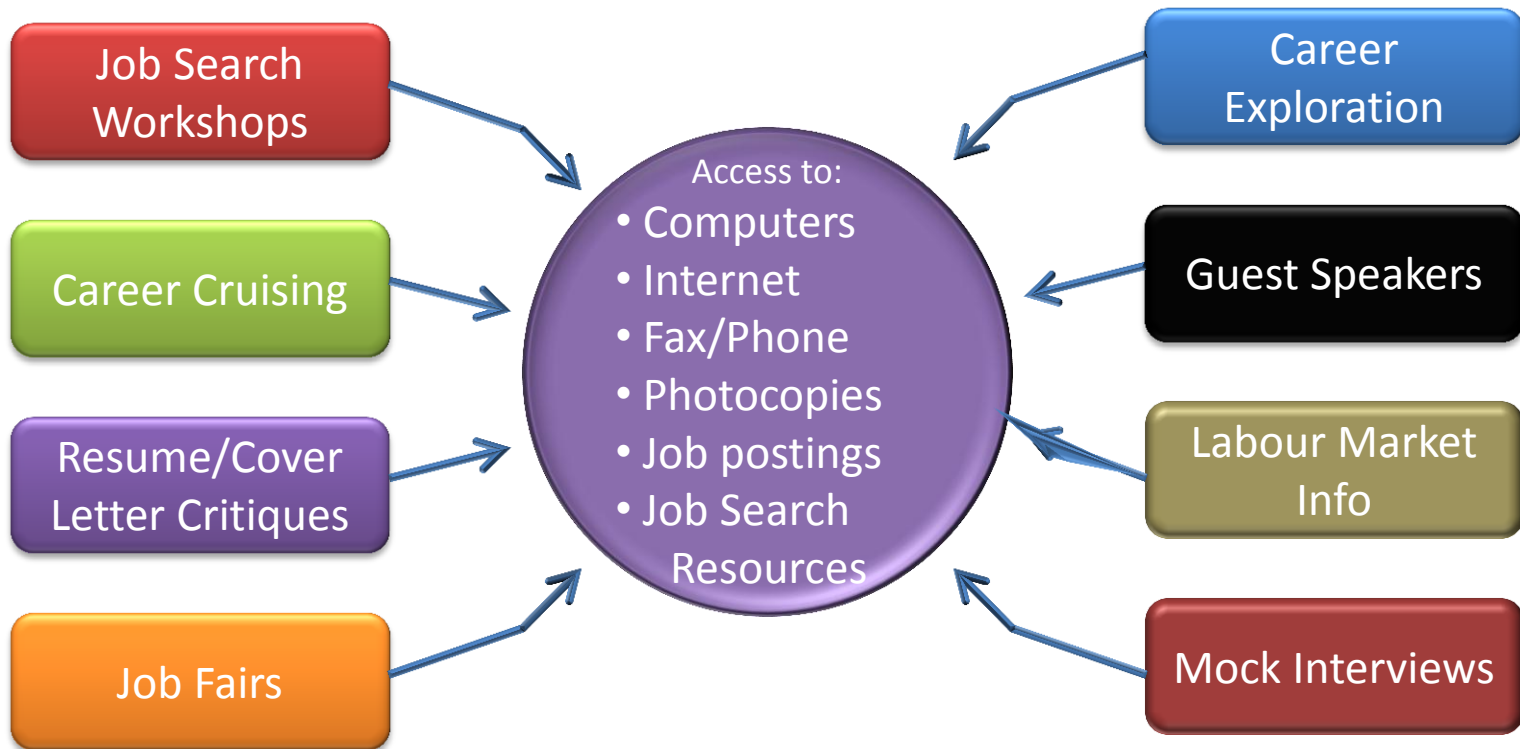
- Employment Services
- Language Instruction & Skills Training
- Settlement, Housing, Family & Mental Health Services
- Women, Seniors and Youth Services

Service Locations

- City of Toronto
- Region of Peel
- York Region

Staff speak over 60 different languages

R & I Services



R & I - Job Search Workshops



Dynamic Resume Writing

ABC's of Resume Writing

Hidden Job Market
& Cold Calling

Effective Cover Letter

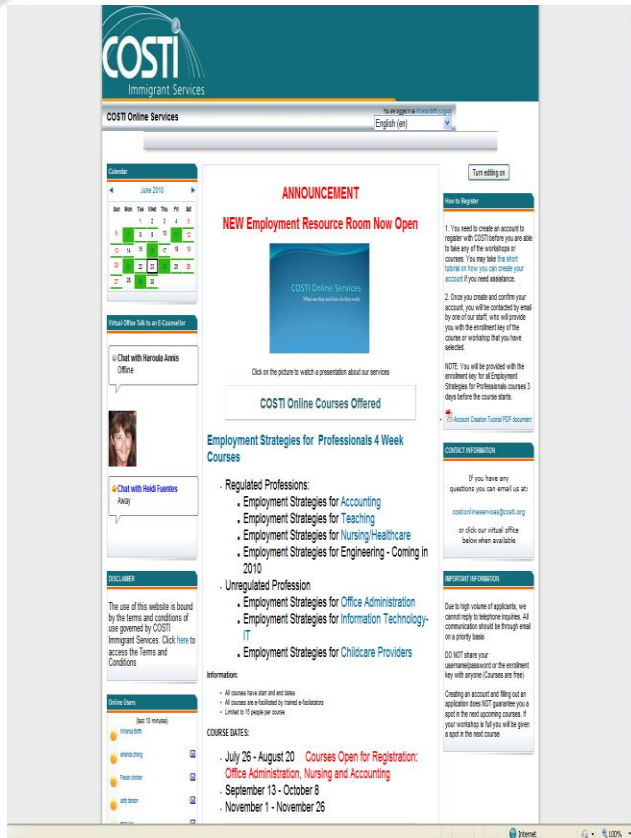
Interview Tips Part 1

Interview Tips Part 2

Practice Interview

Career Exploration

COSTI Online Services



The screenshot shows the COSTI Online Services website. At the top, there is a navigation bar with the COSTI logo and 'Immigrant Services'. Below this, there is a search bar and a language dropdown menu set to 'English (en)'. The main content area features a calendar for June 2010, a 'NEW Employment Resource Room Now Open' announcement with a video player, and a section titled 'Employment Strategies for Professionals 4 Week Courses'. This section lists several courses: 'Regulated Professions' (Accounting, Teaching, Nursing/Healthcare, Engineering - Coming in 2010) and 'Unregulated Profession' (Office Administration, Information Technology, IT, Childcare Providers). The website also includes a 'CONTACT INFORMATION' section with an email address and a 'HELPFUL INFORMATION' section with a disclaimer and course dates.

Employment Strategies for Professionals courses

- ❑ 4-week courses in Office Administration, Information Technology, Accounting, Childcare, Nursing & Healthcare, and Teaching
- ❑ Available to internationally trained professionals who are unemployed or underemployed, able to communicate in English at an advanced level; and are experienced computer users familiar with the internet
- ❑ All courses are e-facilitated by experienced Employment Consultants
- ❑ Participants receive a Certificate of Completion at the end of each course

Job Matching and Placement

- ❑ Help in matching skills and interest with work opportunities
- ❑ Help in negotiation of employment relationship on client's behalf
- ❑ On-the-job training
- ❑ Placement support in identifying and resolving workplace issues



Enhanced Language Training (ELT)

COSTI's Enhanced Language Training program is ideal for Internationally-Trained Professionals who have prior training in the Accounting, Office Administration and Customer Service or Childcare fields.

A full-time program which provides individuals with comprehensive support through:

- ❑ 10 weeks in-class of higher level language training for the Canadian workplace
- ❑ Sector-specific terminology and computer skills upgrading
- ❑ 2 weeks of employment preparation workshops
- ❑ 6 week co-op work placement
- ❑ Job search support and coaching

Employer Support Services

Services available for Employers:

- ❑ We recruit people who want to work and match them with employers
- ❑ We provide training support to businesses that hire eligible candidates
- ❑ We provide opportunities for job trials to help you hire the right candidate
- ❑ We provide on-going job maintenance support to help candidates succeed
- ❑ We post employer job openings free of charge and refer eligible candidates

Benefits To Your Business

Save you time and money by:

- Posting your job openings and thereby eliminating your advertising costs
- Providing you with pre-screened candidates that match your job openings
- Providing you with a job trial option to hire the right employee
- Reducing costs of training your new employee on the job
- Providing you with a training subsidy for eligible candidates

COSTI & PIN's Partnership Alliance

